

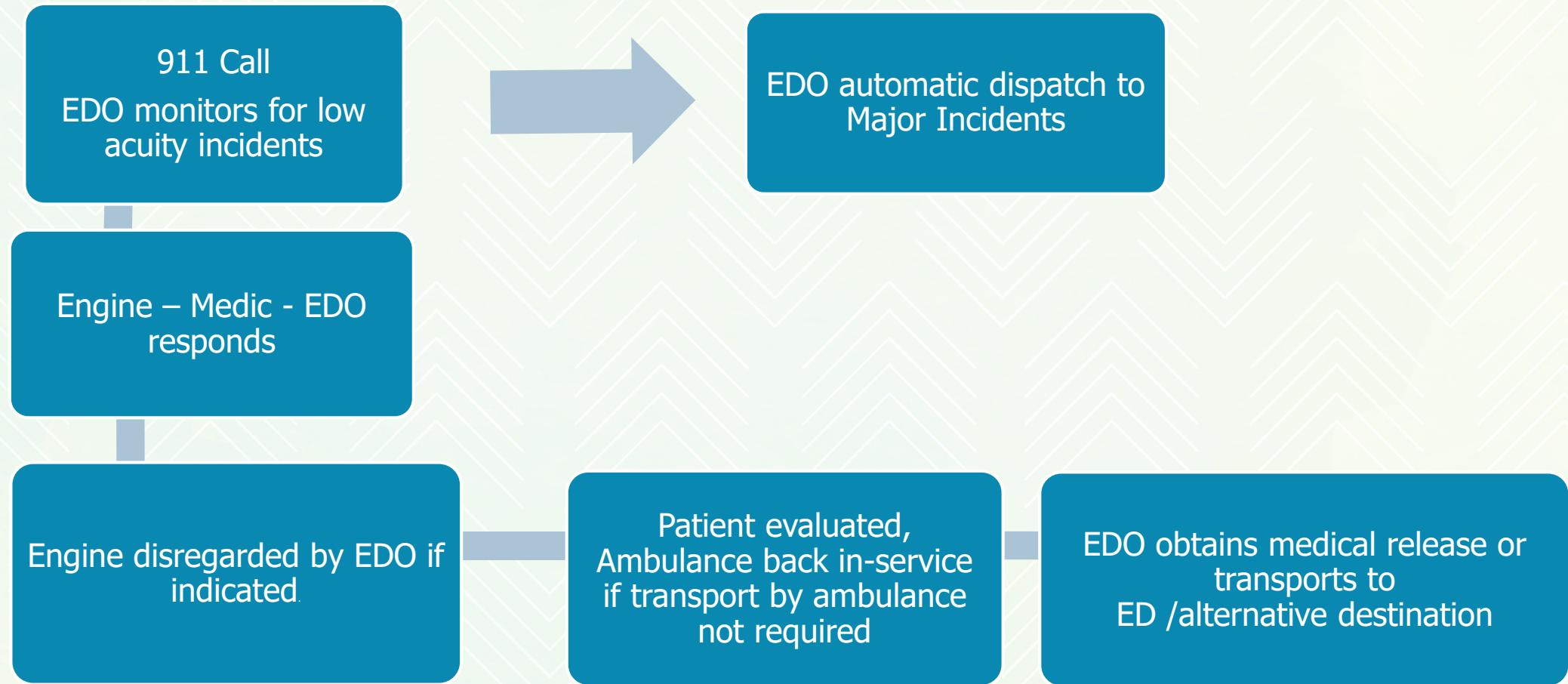
MENTAL HEALTH INITIATIVE

EDO Response Outline

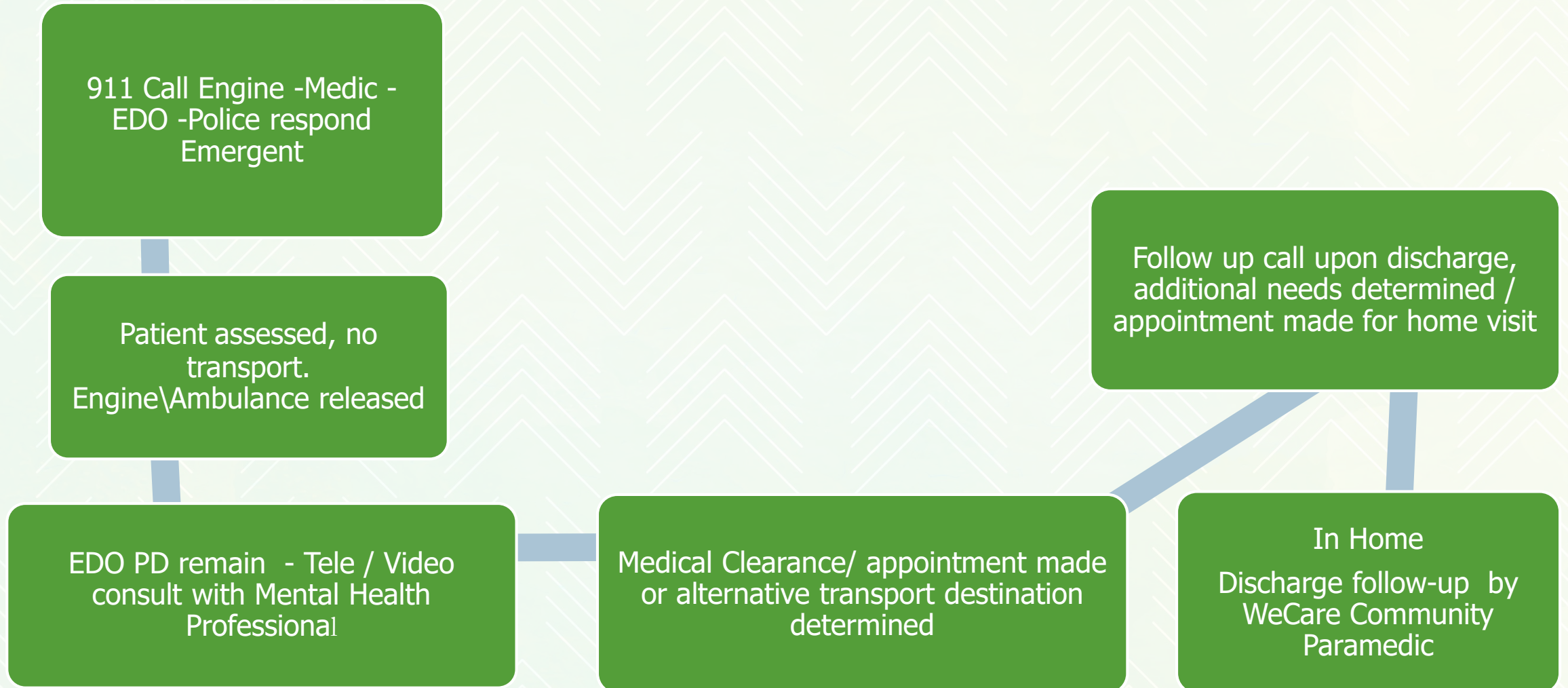
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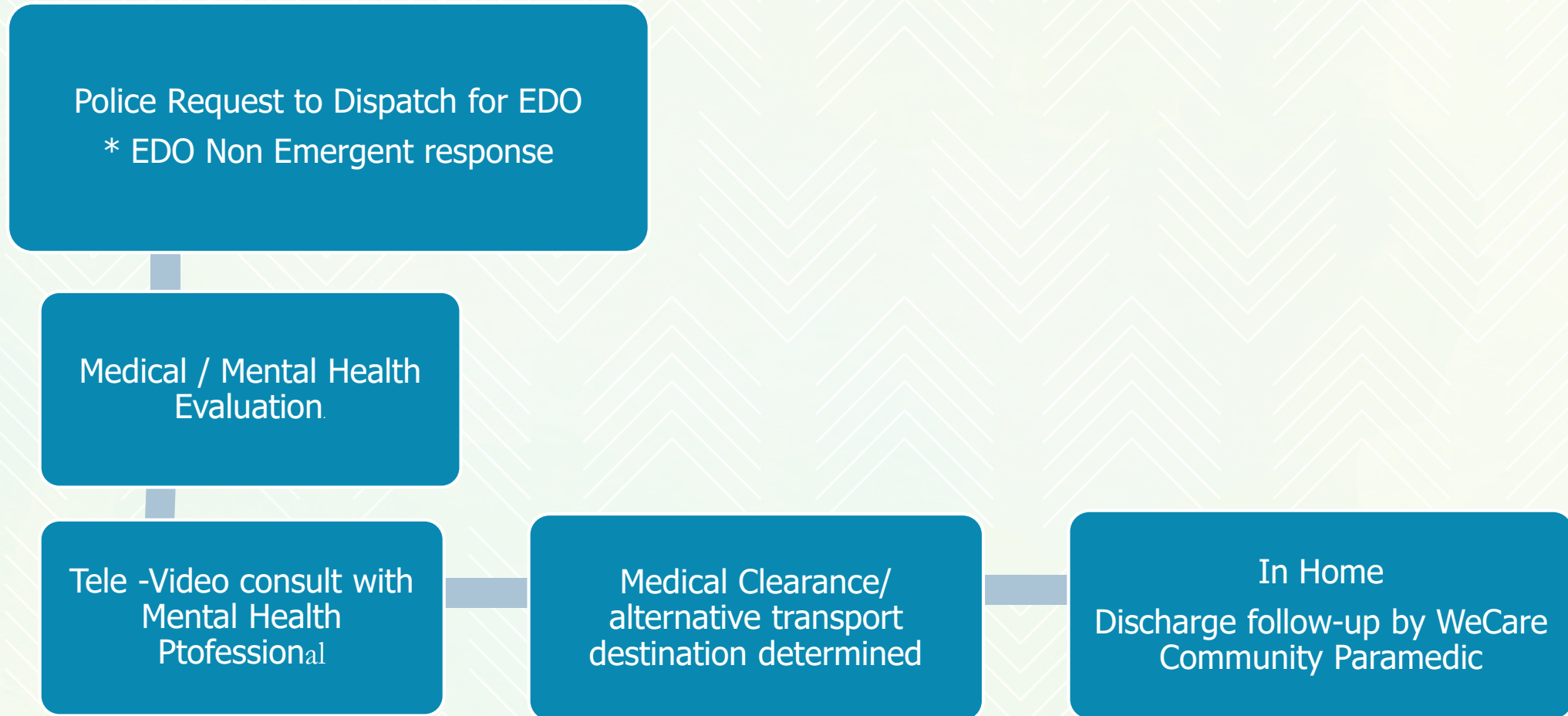
EMS Duty Officer (EDO) response Algorithm



911 Emergency Mental Health Response Algorithm



911 Non-Emergency Mental Health Response



Post Incident Follow-up

- Weekly list of immediate detention individuals sent from FPD to EMS Division for follow-up.
- All mental health 911 incidents will receive a call within 72 hours of the initial response.
- Automated report from ESO (patient care reporting system,) created to send list of all mental health patients encountered each day to EMS division for follow-up call and entry into HealthCall (community paramedicine data system,) for follow-up calls and tracking.
- Call to each individual or Parent if patient is a minor to determine additional needs.
- Monthly detail report (Dashboard to Chief)